

## QUALITY POLICY

Specialised Engineering Products Limited (SEP) recognises that effective Quality management is an integral part of its business function and customer experience – everyone in SEP is responsible for and contributes towards Quality:

**“At SEP we believe that our true quality performance is measured by our customers’ experience and the satisfaction of our stakeholders”**

SEP will maintain its Quality by:

- Complying with all applicable laws, regulations and relevant standards, while acting in a socially responsible and ethical manner
- Applying the concept of continuous improvement across all of its activities
- Communicating its Quality objectives and its performance against these objectives throughout the organisation and with interested parties
- Utilising product, process or technological innovations to achieve its objectives
- Working collaboratively with its customers and providers to establish and consistently meet the highest Quality standards for its products and service
- Ensuring Quality is a key consideration when making future business decisions and investments
- Developing staff competencies, fostering creativity, empowerment and accountability through appropriate development programmes
- Demonstrating strong management involvement and commitment to the Quality Management System - led by the Board of Directors



A P Smith

Managing Director

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### **Services & Products**

CNC Waterjet & Knife Cut Gaskets & Profiles  
Rubber Moulding, Extrusion & Inflatable Seals  
Studbolts & Fasteners  
Machined Components

### **Directors:**

A P Smith W S Smith M H Smith S A Badminton  
VAT No. GB 792 4799 67  
Registered No. 4372736



Social Links: /SEPRomsey